

COVID-19

SPECIFIC HEALTH MEASURES

Please note that access to the Domaine is strictly prohibited for anyone with symptoms of COVID-19.

COVID-19 symptoms: fever / cough / difficulty breathing / loss of smell or taste

IMPORTANT MESSAGE APRIL 20, 2021

The welcome capacity and the health measures below follow the Public Health directives from summer 2020, however it might be adjusted according to the pandemic evolution.

For all information requests or to make a reservation, contact Info-Nature Mauricie.

During the two weeks preceding a stay at the Domaine:

It is your responsibility to notify Info-Nature as soon as possible:

- If you or a family member notice symptoms of COVID-19
- OR
- If you or a family member has come into contact with a symptomatic person.

During the two weeks following a stay at the Domaine:

It is your responsibility to notify Info-Nature as soon as possible if you or a member of your family tests positive for COVID-19.

Temporary changes to our service offer:

- The capacity of the Domaine will be maximum 6 families at the same time. A family corresponds to all people living at the same address. Note that this number might be adjusted upward according to the pandemic evolution.
- Each family will be allocated a room, a toilet, a shower and a sink that only they can use.
- The shuttle service will not be offered this year; however, the baggage transportation service remains available.
- When you arrive at the Domaine, there may be a waiting period before the manager comes to welcome you.
- No game, indoor or outdoor, will be available. You can bring your own if you wish.
- Making fire in the fireplace of both buildings is forbidden at all times.
- The use of nautical equipment and recreational fishing remains available.

The sanitary measures to be followed at all times at the Domaine:

- If you notice the appearance of COVID-19 symptoms during your stay, you must immediately notify the manager on site.
- A physical distance of 2 metres must be respected between all people not living at the same address.
- The wearing of a mask is mandatory at all times within the Domaine and it is your responsibility to bring it. Info-Nature will not provide any mask to users.
- Hand washing should be done regularly, especially before touching the most frequently used areas.

Cleaning of installations:

- All frequently touched surfaces, such as handles, switches, sofa arms, handrails, etc. will be cleaned twice a day.
- The nautical equipment will be disinfected after each use.
- Maintenance equipment will be made available to families; each of them will be responsible for cleaning their toilet, shower and sink during their stay.
- At the end of a stay, the rental units used will be disinfected by the manager. A rental unit corresponds to a bedroom, a toilet, a shower and a sink.

Measures concerning the use of the common kitchen:

- Each family will have at their disposal cupboards containing the necessary dishes that only they can use.
- Meal times will be set up so that only two families can cook at the same time while respecting a physical distance of 2 metres.
- At the end of each meal, families will be responsible for cleaning their dishes and all surfaces used, such as table, counter, sink, etc.
- You will need to have a quick breakfast on the day of your departure so that everyone can eat before 10 a.m. and thus facilitate the departure process.