

COVID-19

SPECIFIC HEALTH MEASURES

Please note that access to the Domaine is strictly prohibited for anyone with symptoms of COVID-19.

COVID-19 symptoms: fever / cough / difficulty breathing / loss of smell or taste

IMPORTANT MESSAGE NOVEMBER 1st, 2021

The welcome capacity and the health measures below follow the Public Health directives from November 1st, 2021, however it might be adjusted according to the pandemic evolution.

For all information requests or to make a reservation, contact Info-Nature Mauricie.

During the two weeks preceding a stay at the Domaine:

It is your responsibility to notify Info-Nature as soon as possible:

- If you or a family member notice symptoms of COVID-19
- OR
- If you or a family member has come into contact with a symptomatic person.

During the two weeks following a stay at the Domaine:

It is your responsibility to notify Info-Nature as soon as possible if you or a member of your family tests positive for COVID-19.

Temporary changes to our service offer:

- The welcome capacity of the Domaine will be maximum 6 "families bubbles" at the same time. A "bubble family" corresponds to:
 - All people living at 3 different address; or
 - Maximum 10 persons from different address.

Note that this number might be adjusted upward according to the pandemic evolution.

- Each "family bubble" will be allocated a room, a toilet, a shower and a sink that only they can use.
- When you arrive at the Domaine, there may be a waiting period before the manager comes to welcome you. If so, please wait for him in the living room of the Chalet Wabenaki.
- No game, indoor or outdoor, will be available. You can bring your own if you wish.
- Only the manager will be allowed to feed and maintain the fire in the indoor fireplace. The wearing of a mask and the physical distance remains in effect even in front of the indoor fireplace.

The sanitary measures to be followed at all times at the Domaine:

- If you notice the appearance of COVID-19 symptoms during your stay, you must immediately notify the manager on site.
- A physical distance of 1 metre must be respected between all people from different "families bubbles".
- The wearing of a mask is mandatory at all times within the Domaine and it is your responsibility to bring it. Info-Nature will not provide any mask to users.
- Hand washing should be done regularly, especially before touching the most frequently used areas.

Cleaning of installations:

- All frequently touched surfaces, such as handles, switches, sofa arms, handrails, etc. will be cleaned twice a day.
- A natural ventilation of 10-15 minutes of the buildings will be done twice per day.
- Maintenance equipment will be made available to families; each of them will be responsible for cleaning their toilet, shower and sink during their stay.
- At the end of a stay, the rental units used will be disinfected by the manager. A rental unit corresponds to a bedroom, a toilet, a shower and a sink.

Measures concerning the use of the common kitchen:

- Meal times will be set up so that a physical distance of 1 metre can be respected at all times between each "family bubble".
- At the end of each meal, families will be responsible for cleaning their dishes and all surfaces used, such as table, counter, sink, etc.
- You will need to have a quick breakfast on the day of your departure so that everyone can eat before 10 a.m. and thus facilitate the departure process.